

- Tender Reference** : SO/PT/03/24
- Procuring Department** : Customs and Excise Department
- Subject** : Provision of Maintenance Services for Central Information Repository System – Data Warehouse for Customs and Excise Department
- Description** : Provision of Maintenance Services for Central Information Repository System – Data Warehouse for Customs and Excise Department for 24 months commencing from 1 June 2025 tentatively.
- Quantity** : Please refer to the tender documents.
- Contact Person** : Mr Penny AU, Supplies Officer (Procurement)2
- Address** : Supplies Section, Customs and Excise Department,  
29/F., Customs Headquarters Building, 222 Java Road, North Point, Hong Kong.
- Tel. No.** : (852) 3759 3952 / (852) 3759 3942
- Fax No.** : (852) 2541 0590
- Closing Date and Time** : **12:00 noon on 16 January 2025 (Hong Kong time)**
- Submission of Tenders** : (For paper-based tendering) Sealed tenders must be submitted in triplicate. Tenders must be clearly marked with the tender reference and the subject of the tender on the outside of the envelope (but should not bear any indication which may relate the tender to the Tenderer), addressed to the Chairman, Tender Opening Committee, Government Logistics Department, and must be deposited in the Government Logistics Department Tender Box situated on the Ground Floor of the North Point Government Offices, 333 Java Road, North Point, Hong Kong before the tender closing time. Tenders must be deposited in the tender box as specified in this tender notice (“Specified Tender Box”) before the tender closing time. Late tenders or tenders not deposited in the Specified Tender Box will not be accepted.
- Information about e-tendering is available on e-Tender Box website: (<https://pcms2.gld.gov.hk>).
- Remarks** : 1. The Government of the Hong Kong Special Administrative Region does not bind itself to accept the highest combined score for a tender adopting a marking scheme or any tender, and reserves the right to negotiate with any tenderer about the terms of its offer.
2. Details of the award of this contract will be published on the Internet at <https://pcms2.gld.gov.hk/iprod/#/scn00101>

3. In case Tropical Cyclone Warning Signal No. 8 or above is hoisted, or Black Rainstorm Warning Signal or “extreme conditions” announced by the Government is / are in force for any duration between 9:00 a.m. and 12:00 noon on the tender closing date, the tender closing time will be postponed to 12:00 noon on the first working day after the Tropical Cyclone Warning Signal No. 8 is lowered, or the Black Rainstorm Warning Signal or the “extreme conditions” announced by the Government has/have ceased to be in force.
4. In case of blockage of the public access to the location of the “Specified Tender Box” at any time between 9:00 a.m. and 12:00 noon on the tender closing date, the Government will announce extension of the tender closing time until further notice. Following removal of the blockage, the Government will announce the extended tender closing time as soon as practicable. The above announcements will be made via press releases on the website of Information Services Department (<https://www.info.gov.hk/gia/general/today.htm>).
5. This tender is not covered by the Agreement on Government Procurement of the World Trade Organization and will not involve electronic auction.
6. Open tendering is adopted. All interested contractors/suppliers/service providers are invited to tender.
7. All time references are Hong Kong time.

**Place for Collection  
of Tender Documents**

: The tender documents (in compact disc form) are obtainable from the Supplies Section of the Customs and Excise Department at 29/F., Customs Headquarters Building, 222 Java Road, North Point, Hong Kong.  
Tel No.: (852) 3759 3952 / 3759 3942  
Fax No.: (852) 2541 0590  
Or may be downloaded from the e-Tender Box of the Procurement Contract Management System.